

PRIVACY POLICY

1. Introduction

KronoAir Malta Limited is committed to protecting your personal data in accordance with the General Data Protection Regulations (EU) 2016/679 ('GDPR') and the Maltese Data Protection Act (Cap. 586). This Privacy Policy explains how we collect, use, and protect your data when you use our jet charter services or visit <https://kronoair.com/>.

We are the data controller for the personal data we collect and we are established in Malta.

2. What Data We Collect

We may collect and process the following types of personal data:

- Information about your use of our website, including details of your visits such as the pages you view and the resources that you access. This information includes traffic data, location data, and other communication data.
- Information that you provide voluntarily. For example, identity data, contact data, travel data, financial data.
- Records of your interactions with us, including enquiries and bookings and any other information that you provide when you communicate with us by any means.

3. Why We Collect Data & How We Use It

We only collect personal data that is necessary and will only use that information when it is appropriate to do so and where our interests mean it is reasonable and justifiable for us to do so (known as legitimate interest). This includes:

- To provide information to you that you request from us relating to our products or services.
- To provide information to you relating to other products and services that may be of interest to you. Such additional information will only be provided where you have consented to receive such information.
- To inform you of any changes to our website, services, or goods and products.
- If you have previously purchased goods or services from us, we may provide you with details of similar goods or services, or other goods and services, that you may be interested in.
- Data analysis to support, review, and improve our products and services.

- Strictly necessary website cookies, such as those that allow for the navigation and use of essential website features or for website maintenance and improvement.
- For the development of our business operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.

Your personal data is processed either on the basis of your consent or to fulfill our contractual obligations or to protect our legitimate interest. Where it is processed on the basis of consent, your consent may be withdrawn at any time by sending an email to: info@Kronoair.com. Please note that if you choose to withdraw your consent, we may no longer be able to offer our services to you or to discontinue our business relationship.

4. Sharing Your Data

We will not disclose your personal information to any other party other than in accordance with this Privacy Policy and where we are legally required to do so.

5. Data Retention

We will only keep your personal data for as long as reasonably necessary, as set out in this Privacy Notice and in order to comply with our contractual and legal obligations. After this period, your data will be securely deleted or anonymized.

Please note that we retain passenger information until the passport expires to facilitate and improve repeated service requests.

6. Your Rights

As a data subject under the GDPR, you have legal rights in relation to your data. We are committed to upholding these rights and providing clear information on how to exercise them.

(a) Right of Access

You have the right to request a copy of the personal data we hold about you, along with information on how we use it, who we share it with, and how long we store it.

(b) Right of Rectification

If you believe that any of your personal data is inaccurate or incomplete, you have the right to request correction or completion of that data.

(c) Right to Erasure ('Right to be Forgotten')

In certain circumstances, you may ask us to erase your personal information. However, this right may be limited where the data must be retained for legal, regulatory, or contractual reasons.

(d) Right to Restriction of Processing

In certain circumstances, you are entitled to ask us to restrict the processing of your personal data. However, while processing is restricted, we may store our data but not use it.

(e) Right to Data Portability

You have the right to receive the person data you provided to us in a structured, commonly used, and machine-readable format, and have it transferred to another data controller if feasible.

(f) Right to Object

You may object to the processing of your personal data where it is based on our legitimate interests, and we must stop processing unless we demonstrate compelling legitimate grounds that override your interests, rights, and freedoms.

You also have the right to object at any time to the use of your data for direct marketing purposes.

(g) Right to Lodge a Complaint

If you believe your data protection rights have been infringed, you have the right to lodge a complaint with the supervisory authority in Malta:

Office of the Information and Data Protection Commissioner (IDPC)

Address: Floor 2, Airways House, Triq Il - Kbira, Sliema SLM 1549, Malta

Website: <https://idpc.org.mt>

Email: idpc.info@idpc.org.mt

Phone: +356 2328 7100

7. Contact Information

If you have any questions or concerns about this Privacy Policy or your personal data, please contact us:

KronoAir Malta Limited

Company Registration Number: C 85290

Address: 183, Argali House, Triq il-Fortizza, Mosta, MST 1858, Malta

Email: info@kronoair.com

Phone: +356 27783 500

Note: We may ask for proof of identity before fulfilling certain requests on your personal data. This is to ensure your data is protected. We aim to respond within one month of receiving your request in accordance with the GDPR.

8. Updates

We may update this Privacy Policy from time to time to reflect changes in our services, legal obligations, or data protection practices. When we amend the Privacy Policy, we will:

- Update the “Last Updated” date at the bottom of this page; and
- Post the revised version on this page, which will replace the previous version.

Continued use of our services after changes to this policy constitutes your acknowledgement of the updated terms.